

Common Questions

I found a price for less somewhere else:

Work with the company that provides a **professional** rental product. Any one can rent a chair cover and organza sash from somewhere on the web for \$2. You get what you pay for. We process many last minute orders at much higher prices correcting a situation gone bad in these cases the day before the event.

What if the shipper incorrectly routes your shipment to Alaska? With all rental companies you're still liable...EP has the inventory and the mindset to correct these issues, most smaller companies don't have the inventory to replace your lost shipment and most large companies say its not my problem. We do.

We hand inspect and fold every item before it leaves our warehouse.

We also provide you with customer service that we can say most do not...referrals are still an important part of our business.

How does the process work? I'm interested:

"I'm interested and would like more information. I have time to make the decision so I want all the details!"

Simple, to preview linen swatches (3 inch samples of fabric) in the fabrics and Colors you are interested in fill out the fields below. We will send you these along with a rental estimate in the mail if you so request.

Preview the standard rental contract identified by the link on the info page.

I know Ill need what you rent but unsure on who to select:

Take your time, call us if need be. This is an important decision. We process hundreds of orders every week to customers all over the nation. Our product is top notch. We use all professional equipment, which assures the same quality on every item. We don't use chlorine bleach, which yellows fabric. We use a steaming process so the items are uniformly pressed. We can process tablecloths in one pass so that creases are kept to a minimum. The employees of EP are dedicated in providing the best for you on your event date.

If you want to preview the linen to assure yourself that you made the right decision, you are welcome to preview actual rental items before signing a contract.

Preview the standard rental contract identified by the link on the info page.

I'm interested but would like to Preview a sample rental item to ensure quality/fit:

Good, this usually answers most people's doubts. *(Be careful to allow yourself time to make your decision as our linen rents very fast and we cant guarantee availability until you place a deposit.)* Our product is top notch. If you want to preview the linen to assure yourself that you made the right decision, you are welcome to preview actual rental items before signing a contract. We pull an actual rental item coming off the line. (Most companies send brand new covers that have never been used as a rental). This ensures us that our quality is impeccable.

There is a \$12(USA) fee that covers shipping and handling to get the items to you. We print return labels for you so once you're finished with the sample items you pop the return label on and drop the bag at any UPS store location or drop box.

Preview the standard rental contract identified by the link on the info page.

I want to reserve:

"I have shopped around and your product looks great, your price is very competitive, and I know Ill be hiring a professional company."

You must call us to reserve any linen. A 25% deposit is required to hold the linen for your event date. This amounts to your anticipated total. The deposit may be refundable, review the contract for details.

You must sign the contract and complete all the information and fax it or mail it to us.